

Feedback Received via Email

Who	Nature of Feedback
Gatwick Police	No feedback to offer at this time
West Sussex – Highways & Transport	<p data-bbox="687 383 1203 416">Hello Kareen and Taxi Licencing Team</p> <p data-bbox="687 439 1305 544">We have reviewed the draft private hire and hackney carriage licencing policy and provided comment/feedback to the online survey.</p> <p data-bbox="687 566 1347 707">Arising from our feedback were a handful of observations and enquiries that were best raised with yourself and the Taxi Licencing Team directly as below:</p> <ul data-bbox="687 730 1359 1832" style="list-style-type: none"> <li data-bbox="687 730 1359 1167">• Training – we would welcome any additional training delivered by Borough, City and District Councils and would see this as being in addition to the training provided to Transport Providers approved to provide Passenger Transport Services to WSCC clients. Would it be possible to see your proposed safeguarding and disability awareness training content within which I understand the Child Sexual Abuse and Exploitation (CSAE) training is incorporated within the safeguarding training module? <li data-bbox="687 1189 1359 1447">• The draft LO policy referred to “<i>sufficient training</i>” to load and convey wheelchair passengers. We would be interested to know what training you are currently delivering, and whether you could share information for this training provider/training company for us to utilise? <li data-bbox="687 1469 1359 1832">• CCTV – The Council’s installation of CCTV in vehicles is a good idea and this is something we would have liked to see made a condition of The Driver’s Taxi Licence. It would also make any investigation into an allegation reported to the Transport Bureau a much clearer case to resolve. Out of interest would you know what percentage of Crawley Drivers have CCTV fitted currently that you can share with us? <p data-bbox="687 1854 1342 2002">Many thanks for the opportunity to provide feedback on the draft policy and follow up queries direct to the team. I look forward to hearing from you.</p>

Cllr Millar-Smith	I just wanted to say that I am in favour of anything that we can do that allows for the safety of residents and these seem to be sensible details for the policy.
Licensed driver	<p>Hi Kareen</p> <p>Hope you're well, I was speaking to Lucy today I said I think in the new policy there should be a longer life span for factory fitted purpose built vehicles, at least 50% longer than none factory fitted purpose built vehicles, hope it's not to late for it to be added.</p> <p>Regards</p>
Licensed driver	<p>I am a taxi driver and am writing to express my views and suggestions in regards to certain issues effecting myself and other taxi drivers.</p> <p>Firstly, I would like to request that the 1.6 engine size policy be ended. Taxi drivers should also be allowed to remove their roof sign when not at work. <i>(NB The roof sign can be removed when not working and the engine size will be considered as part of the next Policy review)</i></p> <p>Due to coronavirus there has been a lack of work which has severely impacted the livelihood of all drivers. Taking this into consideration I believe there should be more time for cars running out of limit of their 11 year use. It would be beneficial to extend this for everyone by one year. Additionally please allow dual badges instead of the separate badges. <i>(NB The issue of Dual Badges is being considered)</i></p> <p>I hope you will take these requests into consideration. Thank you</p>